RELIABLE CLOUD-BASED PHONE SERVICE & EQUIPMENT

Polycom

COMPLETE PHONE SERVICE EVERYTHING YOU NEED

Now We're Talking!

PHONE SERVICE DESIGNED TO MEET THE NEEDS OF THE BUSIEST **HOME HEALTH CARE** OPERATIONS.





FranchisePhones[®] DealerPhones[®]

FEATURES DESIGNED TO IMPROVE SALES



HD Voice w Acoustic Fencing

Keeps conversations free from extraneous noises by improving the most important component of your call - voice clarity.



Text Message & Internal Chat

Texting status updates help increase your service ratings. Increase communication time with service advisor chat.



Mobile Extend

Employees gain mobility while never needing to give out their personal phone numbers - businesses maintain records of all calls.



Marketing & Promotional Tools

Know what media delivered sales. Dynamically play promotional messages before a live answer educating customers while they wait.



Home Based Agent

Cloud technology provides advanced Call Center tools accessible from anywhere.

-	

Intuitive Analytics

Visually compelling business intelligence at a glance. Easy to use, real-time scheduled & custom reporting.

6	5
5	<u>)</u> _
. 1	

Training Tools

Accelerate sales & retention with real-time training & coaching. Share best practices with others.



Adaptive Call Routing

Custom Auto Attendant, Hunt Groups & Call Queues ensure your customers are handled professionally & quickly.

FEATURES

Clarity Voice[®] replaces old phone company service with advanced VoIP communications. All the service of traditional phone lines - but modernized with the latest call handling features.

We customize our service to fit the specific needs of **YOUR** business.

QUALITY PHONES & ACCESSORIES TOO

Only the best quality and most advanced phones and accessories are sold. No straining to hear your customer or risking your business with an unprofessional customer experience.





Unlimited Lines

Ensures callers NEVER get a busy signal. PLUS, you can make unlimited local & long distance calls anywhere in the USA & Canada.



Optional Failover Devices

Maximize business uptime, even when the unexpected happens including power or Internet outages.



Missed Call Notifications Know when you miss calls - if they leave a message or not. Notified by email or SMS text message: includes time, date & caller number.



Call Recording

Record all your calls, not just selected lines to allow accurate understanding of the conversation(s) that have taken place.



Voicemail to Email or Text

Listen to your messages on the fly! Improve responsiveness, manage messages easily & effectively.



In-Ring or On-Hold Messaging

Ensure every caller knows featured items, sale specials or upcoming holiday hours. Play messages even before you answer.

	Δ
٦	•

Prospect Protection

Route callers wherever sales reps roam without passing caller information to mobile devices.



Business SMS

Use Clarity's convenient portal to text customers for quicker approvals or notifications.

TECHNICAL SUPPORT

With Clarity Voice[®] you get the help and support you need, whenever you need it.

We're the **ONLY** cloud phone company that keeps your phone system updated and optimized after the sale.



GET STARTED TODAY! CALL 800.786.6160

OPERATE YOUR **HOME HEALTH CARE BUSINESS** WITH THE PHONE SERVICE THAT WILL HELP YOU GROW



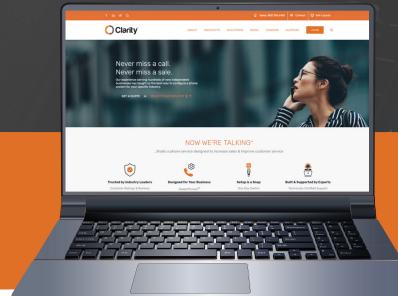
THE ONLY PHONE COMPANY DEDICATED TO

YOUR SUCCESS

A VENDOR AS YOUR PARTNER DEDICATED ACCOUNT MANAGER

More than just a phone service, we take accountability for helping your business succeed. Because we focus on small to medium sized businesses, you can expect us to deliver proven best practices, tailored to your brand. If a problem comes up, we'll respond quickly and work until it's solved. From the start, you'll be working with a Clarity Voice Account Manager, dedicated to your business. More than a salesperson, a real professional that understands the financial commitment and the personal effort you make each and every day in your business.

PRICING FIXED MONTHLY - NO SURPRISES!



- Phone Service with Unlimited Lines
- 24/7/365 US Based In-House Tech Support
- Fully Managed Cloud Based System
- Equipment & Voice Quality Router
- Virtual Programming
- Seamless Existing Telephone Number Port

Call for feature & equipment quotes

LEARN MORE ABOUT US! clarityvoice.com

Contact Your DEDICATED Account Management Team 248.327.4390 AccountManager@clarityvoice.com Clarity Voice 2 Corporate Drive, Ste 250 Southfield, MI 48076 **Toll Free: 800.786.6160**